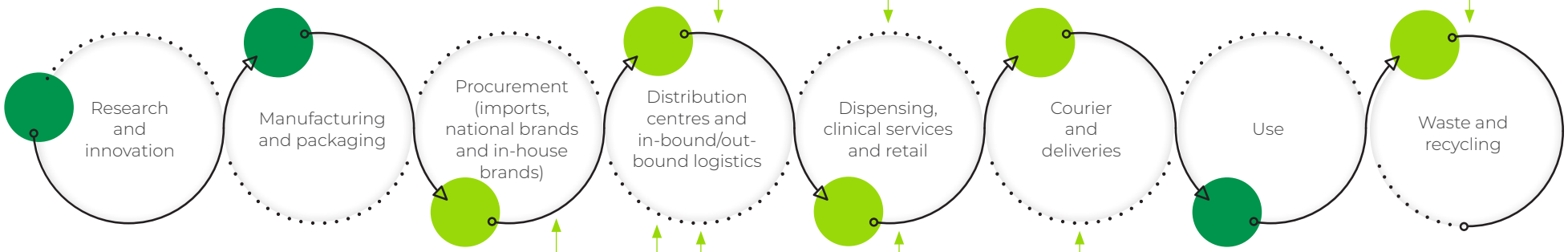
OUR VALUE CHAIN

We have a strong focus on value chain elements within our control and have an integrated ESG approach in these areas. High-level ESG risks and opportunities span the entire value chain. Read more about our key ESG risks and opportunities on page 55.

- Fully or mostly within Dis-Chem's operational control
- Not within Dis-Chem's operational control

GENERAL AND HEALTHCARE RISK from our operations and post use by customers can harm the environment. We reduce, reuse and recycle to minimise waste and save costs. Circular economy business models can maximise the value of waste streams. We collaborate with suppliers and customers to reduce waste and create shared value.



ETHICAL SUPPLY

We rely on suppliers to develop new products and use source materials responsibly. They have to comply with our supplier code of conduct to ensure ethical working conditions and pay. Good supplier relationships can give us a competitive advantage and reduce quality, compliance and recall risks.

TRANSFORMATION

A perceived lack of transformation is a social and compliance risk for all operations. B-BBEE presents an opportunity to empower our employees, address social challenges such as reducing poverty levels and improving overall socio-economic conditions.

LOADSHEDDING and the risk of a total grid collapse continue to pose a significant risk to all operations. We are investing in renewable energy to mitigate this risk while increasing efficiency and reducing our carbon footprint. Solutions include electric vehicles, solar energy, renewable storage solutions and more.

CLIMATE CHANGE

Changing weather patterns, floods, disease pandemics, droughts and other natural disasters can impact our supply chain and lead to unavailable stock, quality issues or unnecessary inventory. We are diversifying our supply chains to increase resilience and focusing on innovative products and services that reduce the impacts of climate change on communities and businesses.